



Learn about the latest offerings in Adobe Connect. This article summarizes the new features and enhancements.

Adobe Connect enables you to create state-of-the-art digital training, webinar, and collaboration experiences. For an overview of Adobe Connect, see www.adobe.com/products/adobeconnect.html.

The sections below summarize the new features and enhancements available in the various releases of Adobe Connect.

What's New in Adobe Connect 10.6

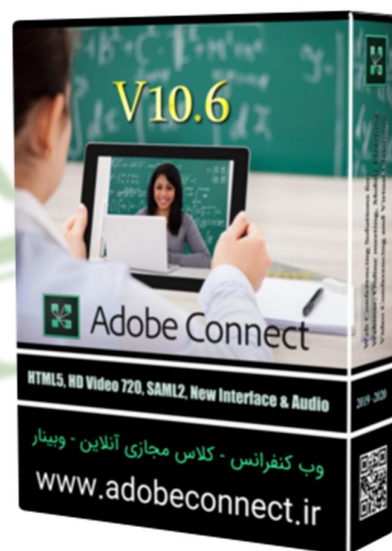
[Recording playback in HTML](#)

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Recordings playback in HTML

With Adobe Connect 10.6, users can now watch HTML versions of Adobe Connect recordings in a web browser on most platforms and try a new 'beta' HTML viewer for mobile browsers.



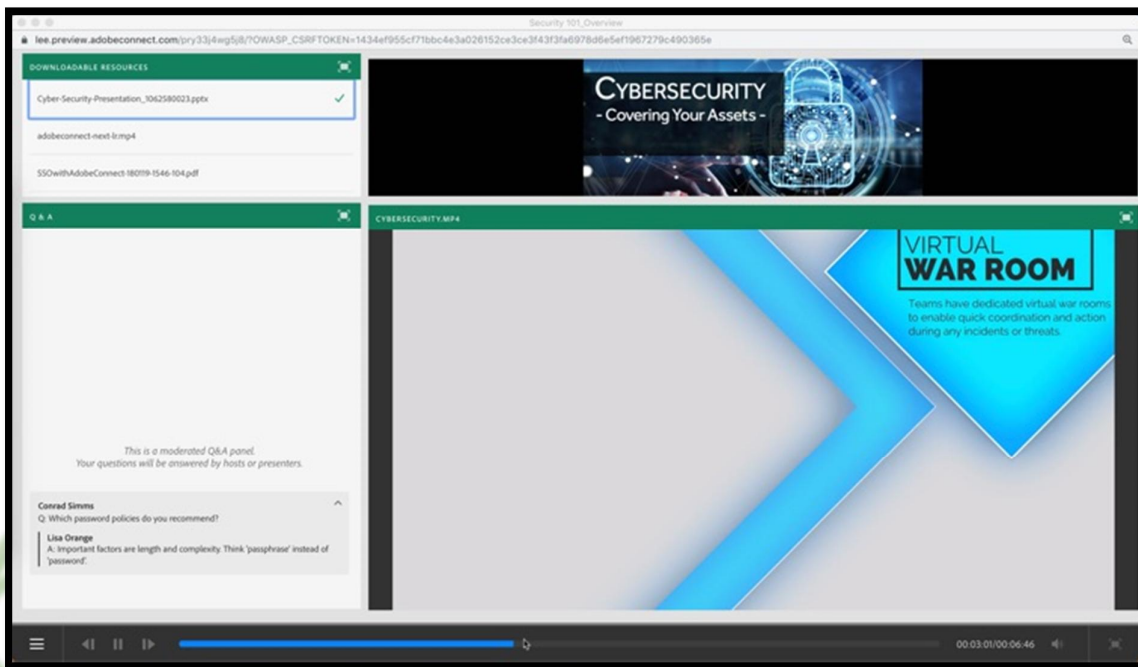
Benefits of HTML-based recordings include:

1. Recordings retain the interactive features of Adobe Connect meetings. While watching a recording, users can scroll through and copy text from *Notes*, *Chat*, or *Q&A*. Viewers can download a file from a *Files* pod, or click links in *Chat*, *Q&A*, *Web Links*, and on slides. *Share* pods can be made full-screen for optimal viewing. Quizzes and other interactive content created in authoring tools such as Adobe Captivate and Adobe Presenter also retain their interactivity - enabling a user to participate in a quiz even if watching a recorded version of the session.
2. HTML recordings are now more accessible. HTML recordings show the content in the same way it was shown during the live meeting. Users can navigate the meeting interface, and the text in *Chat*, *Notes*, *Q&A*, and even PDF documents can be read by a screen reader - even when watching the recording.
3. Existing recordings created with Adobe Connect 9 or higher will also be available through the HTML viewer.

The new HTML viewer for recordings is only available if the HTML client has been enabled for the meeting room where the recording took place, or if the recording has been moved to the content library.

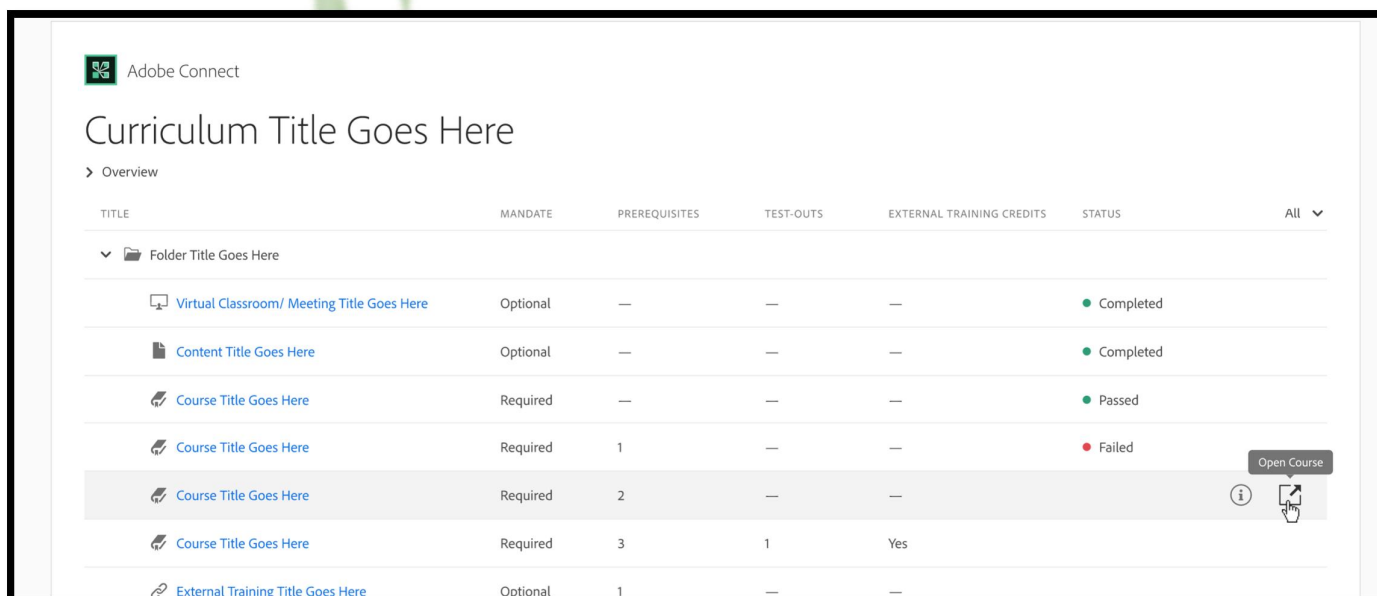
Note:

Any non-hybrid custom pods or non-hybrid content (i.e. SWF, FLV, Presenter, Captivate, etc...) present in the recordings will not be visible in the HTML viewer. To view this content, users should switch to the classic view.



HTML-based Curriculum Viewer

With the 10.6 release, the curriculum viewer has also been redesigned in HTML, creating a faster and more accessible experience with a modern user interface.



Miscellaneous improvements and changes

- Users joining through HTML client on mobile (beta) now have an option to make individual pods full-screen (except notes pod).
- Keyboard shortcuts for HTML clients have further enhanced.
- Tomcat version upgraded to 9.0.22.
- JRE version upgraded to 1.8.0_221.
- A host of fixes to known issues in HTML client.

Adobe Connect 10.6 Recording Playback in HTML client

With Adobe Connect 10.6 release, users can now watch recordings in HTML client in a web browser. This article intends to describe some workflows here for various use cases of recording playback users may come across. All benefits and complete feature details of HTML recording playback can be reviewed from this link :

<https://helpx.adobe.com/adobe-connect/using/what-s-new-in-adobe-connect.html#WhatsNewinAdobeConnect106>

1) What would be the behavior for legacy recordings created with 9.x versions :

- Legacy recordings created with 9.x versions should be able to play in HTML client with 10.6 upgrade, provided if HTML flag is enabled at account level.
- Here are some documents which describe how to enable HTML flag in the meeting room and at account level :
 - <https://helpx.adobe.com/adobe-connect/using/what-s-new-in-adobe-connect.html#WhatsNewinAdobeConnect105>
 - <https://helpx.adobe.com/in/adobe-connect/using/enabling-adobe-connect-html-client.html>
- To force open a meeting room in html client, the same setting applies to recordings too.
- <https://blogs.adobe.com/connectsupport/how-to-force-html-client-in-meeting-adobe-connect/>

2) What would be the behavior for previous recordings created with 10.x versions upto 10.5 :

- Previous recordings created with 10.x versions should be able to play in HTML client with the upgrade, provided if HTML flag is enabled at account level.

3) What would be the behavior for new recordings created after 10.6 upgrade :

- After upgrade to 10.6 you should be able to play all recordings if HTML flag is enabled at Account level.
- It doesn't matter if HTML flag was enabled during recording of meeting or not.

4) Is there any special setting required for the recording to play in HTML client with 10.6 upgrade ?

- To play recordings in HTML client you need to have HTML flag enabled at Account level.

5) Any new recordings that will be created fresh after 10.6 upgrade, necessarily need to have HTML client enabled in the respective meeting room for the recording to be visible in the html client later on ?

- No, the HTML flag can be enabled later on as well.

6) Will recordings made with 10.6 be playable on mobile app ?

- There is a new 'Beta' version of HTML viewer for mobile browsers with 10.6 update, which the customers can try to view the recording on a mobile device.

7) What if I move the recording to Content library, how can I know if recording will play in HTML (is on/off), and how to turn it on/off? ?

- From Content library, the HTML player will be default, you can toggle it with the `?html-view={true/false}` flag.

Example, meeting room on my 10.6 account :

[Meeting Information](#) | [Edit Information](#) | [Edit Participants](#) | [Invitations](#) | [Uploaded Content](#) | [Recordings](#) | [Reports](#)

Meeting Information

Name: **SushmasRoom**

Summary:

Start Time: **06/28/2018 12:45 PM**

Duration: **01:00**

URL: **<https://sushma-apactest.adobeconnect.com/sushma/>**

Number of users in room: **0**

Language: **English**

Access: **Anyone who has the URL for the meeting can enter the room**

Allow participants to opt out from Engagement Tracking: **No**

HTML Client Enabled: **Yes**

Recording information :

📁 [User Meetings](#) > 📁 [suspande@adobe.com](#) > 🗂️ [SushmasRoom](#) > 📄 [SushmasRoom_1](#)

[Meeting Information](#) | [Edit Information](#) | [Edit Participants](#) | [Invitations](#) | [Uploaded Content](#) | [Recordings](#) | [Reports](#)

Recording Information Actions ▾

Title: **SushmasRoom_1**

Type: **Recording**

Duration: **00:34:33**

Disk usage: **128382.7 KB**

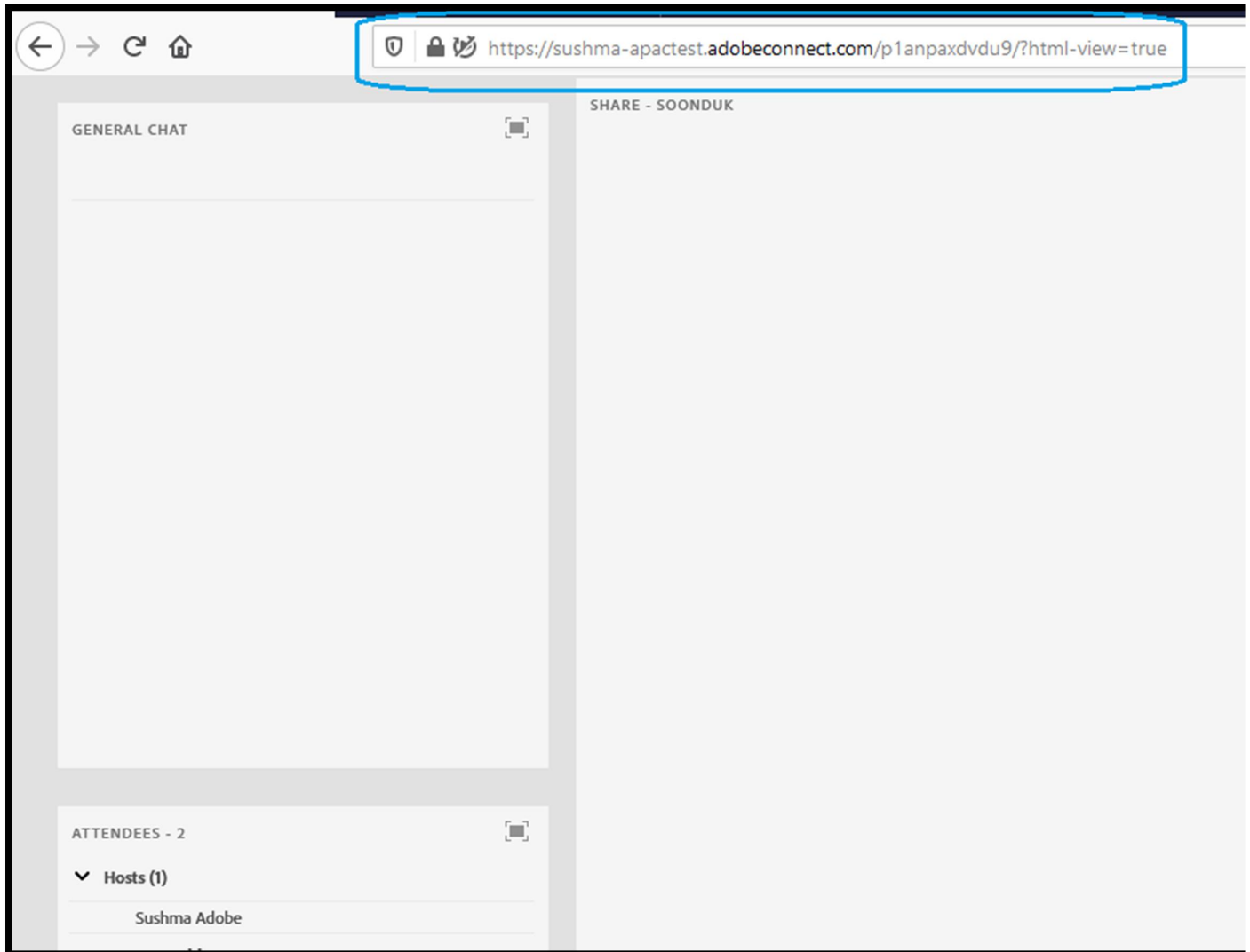
Permissions: **Same as parent folder**

URL for Viewing: **<https://sushma-apactest.adobeconnect.com/p1anpaxdvdu9/>**

Summary:

Recording Date: **11/29/2018 6:37 PM**

Recording open in HTML client :



Issues resolved

Issue tracking number	Issue description
4115651	Fixed an issue where the title of recording was cutoff under content in Connect Central
4115626	Fixed an issue in HTML client where Safari browser limitation warning appeared on connecting microphone
4115557	Fixed an issue where file published through Presenter latest trial version crashed the meeting room upon loading
4115520	Fixed an issue where ppt published through Presenter 11.2 version showed conversion error while uploading in meeting
4115519	Fixed an issue where Presenter content directly published from Powerpoint Presenter plugin when shared in the meeting crashes the application.
4115460	Fixed an issue where in a pptx using bullet points list with hyperlink opened the links when clicked anywhere on slide
4115451	Fixed an issue where in a pptx, multiple hyperlinks in a text box only allow the last link to be executed
4115449	Fixed an issue where users were unable to edit/view/delete reports in French language
4115432	Fixed an issue where a certain PPTX file was not visible in HTML client
4115350	Fixed an issue where clicking on a scheduled event in the seminar calendar causes the calendar to not update when viewing other dates.
4115147	Fixed an issue where meeting / recording date formatting was improper in Connect Central homepage for German locale
4115110, 4114702	Fixed an issue where login pages do not render properly in IE11
4114981	Fixed an issue where on-premise meetings cannot be moved via the GUI
4114968	Fixed an issue where the ACTS server goes into a hung state after running for long periods

4114955	Fixed an issue where screen share freezes on MAC when Swedish is selected in the preferred language
4114829	Fixed an issue where uploading a certain pptx got stuck on stage or crashed the meeting room
4114687	Fixed an issue where some mp4 files do not play in HTML client
4114625	Fixed an issue where Header Image on slide visible in Connect 10.2 and not in 10.5
4114624	Fixed an issue where PPTX containing shapes fail to upload to the latest version 10.5
4114621	Fixed an issue where Images[.emf] not visible in pptx uploaded to meeting room with 10.5 but visible in 10.2
4114582	Fixed an issue where recording name truncated due to "HTML compatible" column
4114494	Fixed an issue where custom pod malfunctions during breakout room action & recording sequence
4114469	Fixed an issue where chat pod text limit warning does not disappear when user clears chat history
4114468, 4113746	Fixed an issue where telephony dialog shows device speaker option even when broadcast option is disabled by host.
4114463	Fixed an issue where hyperlinks within objects(e.g. tables) in a shared pptx file do not work in 10.5 meeting rooms
4114462	Fixed an issue where audio profile could not be created with third-party audio provider
4114442	Fixed an issue where during audio profile creation URL links for third-party audio providers are not shown correctly
4114400	Fixed an issue where users are unable to add/remove groups from view downloadable reports under Admin section
4114319	Fixed an issue where Search stuck on loading on IE11 post 10.5 upgrade
4114166	Fixed an issue where searching for a word with apostrophe was not working
4114160	Fixed an issue where audio profile with 3rd party audio provider could not be created

4114107	Fixed an issue where guests with Scandinavian letters in their names were not able to log in
4114066	Fixed an issue for Accounts with 'common' in their domain name, users and groups tab under Administration tab is blank
4113967	Fixed an issue where chat pod text limit warning does not disappear when user clears chat history.
4113820	Fixed an issue where Help link on microphone audio settings were broken
4113673	Fixed an issue where users are unable to start audio conference when seminar room is wrapped in event
4113613	Fixed an issue where in Connect Central Search page-selected dates in the filter could not be cleared
4113577	Fixed an issue where the whiteboard drawings and markings were not fully aligned while using Mac
4113558	Fixed an issue where the support for UTF-8 in api call was missing with guestName including Scandinavian letters.
4113485	Fixed an issue where HTML enabled field is not updated in the UI even after force HTML is selected under HTML client settings
4113483	Fixed an issue where with Intercall when *5 is used users lose ability to unmute from UI
4113472	Fixed an issue where 'Configure Audio' and 'About Connect' Help pages redirect to "404 Not found"
4113453	Fixed an issue where always the first slide is shown before showing the correct slide os shared ppt.
4113394	Fixed an issue where Q&A Pod data in a VC synced correctly only on updating the pod preferences
4113393	Fixed an issue where link to download Connect application was shown twice on Connect launch options screen
4113376	Fixed an issue where Unable to convert certain recordings to offline
4113293	Fixed an issue where email with art domain was not supported for creating a user

4113280	Fixed an issue where column sorting arrow icon reversed while viewing reports
4113274	Fixed an issue where in certain scenarios results columns were overlapping in search results
4113255	Fixed an issue where in pptx where images on the slide enlarged and had a white background after conversion both in flash and html view
4113227	Fixed an issue where auto promote participant to presenter flag not working as expected in HTML
4113223	Fixed an issue in pptx where color change of the text appearing as misaligned overlapping text in HTML
4113217	Fixed an issue in pptx where there is delay in slide transition to the current slide when a new participant enters a meeting room
4113216	Fixed an issue in where a certain pptx is not being displayed to html participant
4113059	Fixed an issuer where user is unable to change the time zone name in event catalog
4112951	Fixed an issue where Concurrent learner count increases when a training is opened on an apple device and browser gets refreshed
4112754	Fixed an issue in pptx in HTML client where users do not see cursor change when they hover over links on slides
4112751	Fixed an issue in HTML client where VoIP audio was very choppy during layout changes, slide changes, and content loading
4112704	Fixed an issue where a certain shared PPT in the meeting is not showing in the HTML client but it is showing in the Flash Playback
4112619	Fixed an issue where an unsupported content used earlier blocks saving a supported content using the same name
4112599	Fixed an issue in HTML client on Chromium based browsers where there were sync problems between webcam and sound
4112396	Fixed an issue where certain fields in the Login Page for Connect 10.1.1 were missing accessible names
4112343	Fixed an issue where reports for a content (from UI) are not matching with the data fetched using API

4112217	Fixed an issue where on-demand event reporting for mobile users shows Qualified Lead set as No
4111913	Fixed an issue where basic Presenter content crashes meeting when loaded from content library
4111797	Fixed an issue where Room login button is not translated in French
4111427	Fixed an issue where Slide background color is different in HTML view vis-a-vis Flash view
4110917	Fixed an issue where a certain PPT when published from presenter shows error
4110831	Fixed an issue where slide index either getting distorted or appearing as 0 and bold formatting disappears in html view
4110818	Fixed an issue where first slide of index.html of producer-hybrid of a PPTx file is not the actual slide
4110314	Fixed an issue where Directory service LDAP settings in Adobe Connect synchronization does not generate preview logs and synchronization logs
4109967	Fixed a potential click jacking vulnerability
4109696	Fixed an issue where Captivate HTML5 content was not working
2927530	Fixed an issue where the content was deleted immediately when the licensing is disabled

Known Issues and Limitations

Issue tracking number	Issue description
4115323	During recording playback in HTML, audio and video gets out of sync if during the recording there are multiple pauses of less than 5-seconds duration.
4115094	During recording playback in HTML, in the initial paused state the chat pod, Poll Pod, Share Pod appears blank unless user clicks to play the recording.

4115083	During recording playback in HTML, users cannot change the volume by dragging the volume level but need to click the volume level.
4115070	During recording playback in HTML, users cannot zoom in/out and navigate to a page by entering page number in a shared PDF when sync is turned off while the Jaws screenreader is turned ON
4115054	During recording playback in HTML, backward seek in paused state shows "nothing is being shared" in video pod, whiteboard, and screen share
4115022	Some of the Video feeds from old recordings (in 9.6 version) are not visible in recording playback in HTML,
4115012	During recording playback in HTML in mobile browsers, recording continues to play in mobile browsers even if the user locks the device or switch between the apps in the device
4115000	During recording playback in HTML in mobile browsers, audio and video are out of sync.
4114429	During recording playback in HTML, sometimes the recording audio breaks Edge browser on Laptop machines.
4113818	During recording playback in HTML, audio of the recording momentarily falters during the layout changes in the meeting on non-chromium based browsers that is, Firefox and Safari
4113570	During recording playback in HTML, overlay content is not showing in recording playback if user draws over the Content on paused recording.

